CALIPLAC
PANEL SÁNDWICH DE MADERA PARA CUBIERTAS

QUALITY POLICY

CALITER, S.L., a company dedicated to the manufacture and commercialisation of wooden sandwich panels for the construction of coverings commits, via the application of all of our human and material resources, to follow a number of quality principles for the complete satisfaction of our customers.

It is the objective of this company to ensure that the quality of the products and services it offers comply with the requirements of our customers, thus ensuring its long-term success. To this end, it establishes the following principles:

1. Quality is orientated **towards the satisfaction of all of our customers** via a commitment on the part of the entire organisation to fulfil their needs, along with all regulatory, legal and product-specific requirements.

2. Our Quality Standard is the result of planned, systematic actions of PREVENTION, DETECTION, CORRECTION and CONTINUOUS IMPROVEMENT throughout the entire cycle.

3. The fundamental base of **CALITER, S.L.** lies in its employees, to whom we at all times endeavour to provide a working environment that encourages motivation, training, competence and satisfaction for their contribution and responsibility for quality in their work.

4. Quality requires the participation and collaboration of all company departments, to which this Policy is disseminated to all of its employees for their knowledge and understanding.

Toral de los Vados, 3 October 2008

Mr Francisco Javier Fdz. Rodríguez and Mr Mario Colinas Bernardo

Administrators